



# Leading Teams in Practice

## Critical Steps to Lead a High Performing and Rewarding Team



CAL's 'Leading Teams in Practice' 3-hour corporate training program is designed to equip individuals with the necessary skills and understanding to manage and improve the day-to-day challenges of team performance, working in a practice environment.

This workshop addresses the latest methods and strategies for developing high performers, enabling your team to achieve their objectives successfully. This program will give you the tools you need to develop the right team dynamic that brings growth, productivity and cohesion, as well as discovering solutions to manage more challenging team scenarios.

It has been specifically designed around the fundamental challenges found in managing practice environments, to help create successful team cultures to perform in patient-centric roles.

### Who is it for?

- Anyone who manages or leads a team and needs to gain the knowledge and understanding of the core skills required, including teams in frontline, administrative and specialised roles,
- Anyone who has a desire to find strategies to lead relationships that produce results and is looking for new ideas on how to lead more challenging team dynamics,
- Those who are new to a leadership role or have experience in leading teams for a period of time,
- Those who desire to go to the next level in their ability to be a successful and effective practice or team leader.

### Key Learning Outcomes

- ✓ Understand the key elements that create a successful practice team
- ✓ Motivate team members to your way of thinking
- ✓ Understand the core components that create team health and how to avoid decay
- ✓ Develop a positive practice culture
  - How to gain buy-in from the team through times of change
- ✓ Understand how to work with team diversity
- ✓ How to avoid the common management mistake of the 'Set up to Fail Syndrome'
- ✓ Identify the early warning signs to be ahead of potential team conflict
- ✓ Create a cohesive and goal-focused performing team



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