## John Readings Transport and Logistics Dept. – Driver/ Trucker Survey Results

**Delivery drivers’ results**

Ten dimensions of success were measured. The scores reflect the percentage of satisfaction amongst the group of truck drivers one month after the beginning of the change process. The HR advisor has provided benchmark scores reflecting industry norms for the dimensions.

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| **Dimension** | **Communication** | **Trust** | **Diversity** | **Leadership** | **Procedures** |
| Benchmark | 90% | 92% | 81% | 85% | 91% |
| Result | 80% | 66% | 75% | 72% | 84% |

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| **Dimension** | **Teamwork** | **Role Clarity** | **Recognition** | **Evaluation** | **Training** |
| Benchmark | 75% | 88% | 90% | 85% | 90% |
| Result | 51% | 91% | 42% | 84% | 53% |



**John Readings Transport and Logistics - Delivery Drivers**