

Leadership and Culturally Diverse Workplace Management

One day workshop

Australia has recently announced the move to the Asian Century. As an active participant in the global economy with an open immigration and inclusive workplace participation policy, Australian workplaces are a potpourri of diversity where interaction is ongoing and requires active management if organisations are to maintain and increase their productivity.

This program is designed to give participants the knowledge and skills to effectively and efficiently manage workplace diversity in what have become, 'typical Australian workplaces'.

Benefits

- Review and refresh your perspective on the Asian Century and its economic implications.
- Understand the implications of Australian businesses in the 'Asian' Context.
- Develop an informed tolerance and understanding of diverse cultures
- Know how to implement and manage culturally diverse work teams
- Understand, interpret and work with laws associated with racism and harassment
- Become a better people manager -able to engage your work-teams.

What we will cover

- What does the workplace look like today
- Workplace demographics with skills/task matching
- Economic impacts and how it affects the workplace
- Understanding motivation, values and needs
- What is cultural diversity and how it is managed in the workplace
- The laws associated with diversity and harassment
- Understanding affirmative action, equal opportunity and diversity; understanding differences and relationships
- Communicating with generational and cultural group
- The importance of interpersonal communication
- How to manage the dynamic and richly diverse workplace.
- Measuring your success.



Who should attend?

This program is designed for those who manage a diverse workforce, HR Professionals, line and frontline managers, supervisors and those new to management.

Delivery

This program is delivered as a one day workshop. It is part of our suite of Professional Development public short course programs.

**For further details contact
CAL on 1300 907 870.**

FREE COACHING OFFER

This workshop comes with a complimentary coaching call with a CAL training specialist to assist you to implement the new knowledge and skills gained in this workshop back in your workplace.
